

# BOIL WATER ADVISORY

This boil water advisory is a precaution. To limit risk to health, customers should follow the instructions contained in this advisory.

The affected area is limited, but if you have received an automated phone recording or other notice directly from Avion Water Company, you are in the affected area.

When the distribution system has a loss of water pressure potentially harmful contaminants could be present in the water supply. If these contaminants are present, they could make you sick and are a particular concern for people with weakened immune systems.

## Boiling Instructions

Affected customers should bring water to a rolling boil for 1 full minute, allow the water to cool before using, and store the cooled water in a clean container with a cover. Customers should use boiled water that has cooled or bottled water for:

- Drinking
- Brushing teeth
- Washing fruits and vegetables
- Preparing food and baby formula
- Making ice
- Cleaning food contact surfaces

Laboratory tests are being conducted and Avion Water Company will inform you when tests show the absence of contaminants and you no longer need to boil your water. We anticipate resolving the problem within 24-48 business hours.

For more information, go to [avionwater.com](http://avionwater.com) or contact our office at 541-382-5342 or email us at [avion@avionwater.com](mailto:avion@avionwater.com). General guidelines on ways to reduce the risk of infection by contaminants in drinking water are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791, the Oregon Health Authority, Drinking Water Services at 971-673-0405, or email [infodrinkingwater@dhsoha.state.or.us](mailto:infodrinkingwater@dhsoha.state.or.us).