



Welcome to Avion Water

In 1968 Avion made its first water delivery to Avion Estates, a subdivision in southeast Bend. Since then, we've grown to include over 14,000 customers in Deschutes and Crook Counties. Avion is still locally owned and we are proud to provide delicious, drinking water to our customers. Our water comes entirely from deep wells in the basalt rock layer in one of the largest aquifers in the United States. Because our water is so clean we are not required to filter it. To be sure of its purity we test it Monthly. We are happy to say that one of the most common comments we receive from our customers is how good the water tastes. We hope you will enjoy it too.

If you have any questions after reading this report, please feel free to contact our office 541.382.5342, or 60813 Parrell Rd., Bend OR 97702..

Also visit our website at Avion-water.com

You can find more information at "Drinking Water Data Online" <https://yourwater.oregon.gov> Choose "WS id lookup" then type in the id # 01203



An Important Message from the Environmental Protection Agency

The sources of (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals and human activity.

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and Herbicides, comes from agricultural, urban storm-water runoff, and residential uses.

Organic Chemical Contaminants, synthetic and volatile organic chemicals are byproducts of industrial processes and petroleum production, and also from gas stations, urban storm-water runoff, and septic systems.

Radioactive Contaminants, Naturally occurring or the result of oil and gas production and mining activities.

Drinking water and bottled water may contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Important Information About Water and Your Health

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/Aids or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advise about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants. **For more information call the Safe Drinking Water Hot Line 1-800-426-4791. Additional information can be found on the CDC website: www.cdc.gov/healthywater/drinking/public/faq.html.**

Lead in Drinking Water....Are You at Risk?

Elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Avion Water Company is responsible for providing high quality drinking water to your tap, we cannot control the variety of materials used in plumbing components in your home. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water to drink or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>, or www.leadline.org, or by contacting Edge Analytical, drinking water testing laboratory 541-639-8425.

You can see our most recent test results in the data table below. We are required to report only those substances that were present at detectable levels. We are allowed to monitor for some contaminants less than once per year, therefore some of the data can be more than one year old.

| Primary Standards (directly related to the safety of drinking water) | | | | | | |
|---|-------|------|------|--------------------|-------------------------|---|
| Inorganic Contaminants | Units | MCL | MCLG | Range/Result | Did a Violation occur ? | Likely Source |
| 2019 – Arsenic | ppb | 10 | 0 | 1.9 | No | Erosion of natural deposits |
| 2019 - Chromium | ppb | 100 | 100 | 2.5 | No | Erosion of natural deposits |
| 2019 – Fluoride | ppm | 4 | 4 | 0.15 | No | Erosion of natural deposits |
| 2020 – Nitrate | ppm | 10 | 10 | 1.14 | No | Erosion of natural deposits |
| Unregulated Contaminants | | | | | | |
| *2019 - Sodium | ppm | N/A | N/A | 22.0 | No | Erosion of natural deposits |
| *Sodium is not regulated and is a recommendation only. If you are on a sodium restricted diet, please contact your health care provider for guidance. | | | | | | |
| Lead and Copper | Units | MCLG | AL | 90 th % | Did a Violation occur ? | Likely Source |
| 2019 – Copper | ppm | 1.3 | 1.3 | 0.0389 | No | Household plumbing |
| Disinfection By-Products | Units | MCL | MCLG | Range/Result | Did a Violation occur ? | Likely Source |
| 2020 - TTHM | ppb | 80 | N/A | 9.9 | No | By-Product of drinking water disinfection |
| 2020 - HAA5 | ppb | 60 | N/A | 1.2 | No | By-Product of drinking water disinfection |
| 2020 - Chlorine Residuals | ppm | 4 | 4 | 0.43 - 0.81 | No | By-Product of drinking water disinfection |
| Avion Water company treats your water system - Red Cloud, with Sodium Hypochlorite, a liquid chlorine injection to insure your water is safe from microbial contaminants. | | | | | | |



Outstanding Performer



The State of Oregon recognizes water systems that have most recently met the criteria of outstanding performance. Outstanding performers are systems with no significant deficiencies identified as well as no unresolved violations. We are proud to say Avion met that criteria with several of our water systems. Our team works very hard to meet this goal.

- **AL - Action Level**, the concentration of a contaminant which if exceeded, triggers treatment or other requirements.
- **EPA - Environmental Protection Agency**, sets water quality standards and establishes methods and monitoring requirements for water utilities.
- **MCL - Maximum Contaminant Level**, the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.
- **MCLG - Maximum Contaminant Level Goal**, the level of a contaminant in drinking water which there is no known or expected risk to health. MCLG's allow a margin of safety.
- **PPB - Parts Per Billion**, the equivalent of one second in 32 years.
- **PPM - Parts Per Million**, the equivalent of one second in 12 days.
- **pCi/l - Picocuries Per Liter**, a measure of radioactivity.
- **Result** - the column that shows you what level of contaminant was found in the water you drink.
- **TT - Treatment Technique**, a required process intended to reduce the level of a contaminant in drinking water.

Avion Water Company Source Assessment

An assessment of our water system has been completed by the Department of Human Services to determine susceptibility to potential sources of contamination. A copy is on file by contacting the office @ 541.382.5342.



Standards

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline at 1-800-426-4791.