

UNSAFE WATER ALERT

Whychus Creek water may be contaminated with unknown substances.

DO NOT DRINK - Failure to follow this advisory could result in illness.

Due to the FLAT FIRE, structures and facilities within the Whychus Creek area may have been exposed to contamination and the system lost pressure. These conditions may have caused harmful contaminants, including benzene and other volatile organic chemicals (VOCs), to enter the water system. As a precaution, the Oregon Health Authority Drinking Water Services, Deschutes County Health Department, and Avion Water are advising residents of the affected area to not use tap water for drinking and cooking until further notice.

In addition, residents are advised to:

- **Flush their household plumbing in a “unidirectional” manner (Unidirectional flushing is where you “chase” the old water in household plumbing out with new water.) Multiple cycles or continual unidirectional flushing is strongly encouraged. including all sinks, outside hose bibs/faucets, and showers (VOC’s can be dispersed in the air during showering).**
- **Limit use of hot water**
- **Limit shower time (use lukewarm water and ventilate area)**
- **Use a dishwasher to wash dishes and use air dry setting**
- **Wash clothing in cold water**
- **Do not take baths**
- **Do not use hot tubs or swimming pools**

What should I do?

- **DO NOT DRINK YOUR TAP WATER---USE ONLY BOTTLED WATER.** Bottled water should be used for all drinking (including baby formula and juice), brushing teeth, and making ice and food preparation **until further notice.**
- **DO NOT TRY AND TREAT THE WATER YOURSELF.** Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting water stand will not make the water safe.
- Bottled water is available at the Whychus Creek Entrance/Mailboxes

For more information, call or email:

AVION WATER COMPANY 541-382-5342 AVION@AVIONWATER.COM

This notice is being sent to you by the AVION WATER COMPANY, Oregon Public Water System ID Number **OR41 01305**. Date Distributed: 08/23/2025.

We will inform you when tests show that the water is safe again. We expect to resolve the problem in the business days following allowed access to the site.