NOTICE OF WATER INTERRUPTION & PRECAUTIONARY BOIL ADVISORY

For any occupants of the properties described as:

Solis at Petrosa Buildings 3, 4, 5, 6, 7, and 9

Also included in the precautionary boil advisory are the following addresses:
63230 Deschutes Market Rd.
63245 Deschutes Market Rd.
63245 Cole Rd.
63286 Cole Rd.
63210 Cole Rd.

Due to improvements to the Avion Water system in conjunction with the Petrosa Community Construction Project, water will be temporarily interrupted on

Tuesday, November 19, 2024 at 9:00am

Water will remain off in the area until contractors complete the required work which is estimated at 5:00pm. However, <u>our crew will not leave until the water has been restored.</u>

During the interruption, please avoid turning on faucets, flushing toilets, or any other water use to avoid drawing air or debris into service lines.

Once water is restored a precautionary boil water advisory will be in effect until water sample results have returned satisfactory, approximately 24 to 48 hours after the sample was taken. Please note the Oregon Health Authority guidelines for precautionary boil water advisories posted with this notice or on our website www.avionwater.com under the Boil Water Info tab.

Avion Water Company is unable to send notices to individual units for the water interruption and precautionary boil advisories as the complex is master metered. A notice of precautionary boil water advisory lift will be posted as this notice is and information on the boil water advisory will be available on our website.

If you have questions, send an email to us at avion@avionwater.com or call us at 541-382-5342. Our office hours are Monday-Friday 7am to 4pm excluding holidays.

Thank you, Avion Water Company

PRECAUTIONARY BOIL WATER ADVISORY

This boil water advisory is a precaution.

To limit risk to health, customers should follow the instructions contained in this advisory.

The affected area is limited, but if you have received an automated phone recording or other notice directly from Avion Water Company, you are in the affected area.

When the distribution system has a loss of water pressure potentially harmful contaminants could be present in the water supply. If these contaminants are present, they could make you sick and are a particular concern for people with weakened immune systems.

Boiling Instructions

Affected customers should bring water to a rolling boil for 1 full minute, allow the water to cool before using, and store the cooled water in a clean container with a cover. Customers should use boiled water that has cooled or bottled water for:

- Drinking
- Brushing teeth
- Washing fruits and vegetables
- Preparing food and baby formula
- Making ice
- Cleaning food contact surfaces

Laboratory tests are being conducted and Avion Water Company will inform you when tests show the absence of contaminants, and you no longer need to boil your water. We anticipate resolving the problem within 24-48 business hours.

For more information, go to <u>avionwater.com</u> or contact our office at 541-382-5342 or email us at <u>avion@avionwater.com</u>. General guidelines on ways to reduce the risk of infection by contaminants in drinking water are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791, the Oregon Health Authority, Drinking Water Services at 971-673-0405, or email <u>infodrinkingwater@dhsoha.state.or.us</u>.