



October 10, 2025

RE: Customer Notice

NWN Water of Oregon Acquisition of 50 Percent Interest in Avion Water Company

This notice is to inform customers of Avion Water Company, Inc. (“Avion Water”) that Avion Water and NW Natural Water of Oregon, LLC (“NWN Water of Oregon”) have entered into an agreement to enable NWN Water of Oregon to acquire a 50 percent interest in Avion Water. You will remain a customer of Avion Water; the operations, customer service, and management staff you have interacted with will remain in place. We expect this to be a seamless transition for customers.

The proposed transaction will close on January 5, 2026, following regulatory approval by the Public Utility Commission of Oregon (“Commission”). The proposed transaction is needed to provide for Avion’s capital needs and both parties to this proposed transaction expect it to provide additional financial strength, resources, and expertise in the best interest of the communities served.

The property transaction being proposed by the water utility is under review by the Public Utility Commission of Oregon. For more information about the filing or to follow the regulatory process of the Commission’s review, see the Commission’s website at www.puc.state.or.us or contact the Customer Services Section at 503-378-6600; 1-800-522-2404; or TTY 711.

If you have questions about the transaction, please contact NWN Water of Oregon or the Avion Water management team:

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Sincerely,
Avion Water Company, Inc.